What is your purpose for being here in this class? What are your objectives?

Purpose for class

Lesson One

- We should track work requested by Customers or ideas for products, services, or features created by business people, as they progress towards completion.
- Tracking time expended doing work or resource utilization is of much less value.
- The available time (number of workers x number of hours worked) is not a representation of inventory.

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Group 1

Lesson Four

Capacity should be measured as a quantity of units of inventory.

Capacity should NOT be measured as the product of the number of workers x the available hours worked.

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Discuss in breakout rooms

Lesson Five

- Defer commitment to gather the most information possible avoiding rework or aborted work.
- Shrink lead times to minimize the chance that the market shifts and the Customer changes their mind.

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Group 3

Lesson Six

- Stop starting, start finishing!
- Focus on flow!

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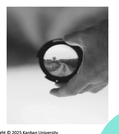
Lesson Three

- We cannot manage what we cannot see.
- Instrumenting for, tracking, and reporting progress through a workflow is the fundamental enabler for a focus on lead time reduction.
- Identifying the units of inventory, and the work item types, is a fundamental capability for managing modern professional services, intangible goods, and knowledge worker businesses.



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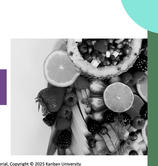
Group 2

Lesson Two

Because knowledge work is perishable, there is a cost of delay.



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Group 1, 2 and 3

Lesson Seven

- In an agile organization with an autonomous, empowered workforce, managers must become systems thinkers.
- Managers need to take ownership of the system. The system is defined by a set of policies that are under management control.
- It is the managers' responsibility to deliver on Lou Gerstner's vision that mature organizations build processes that provide their competitive advantage.

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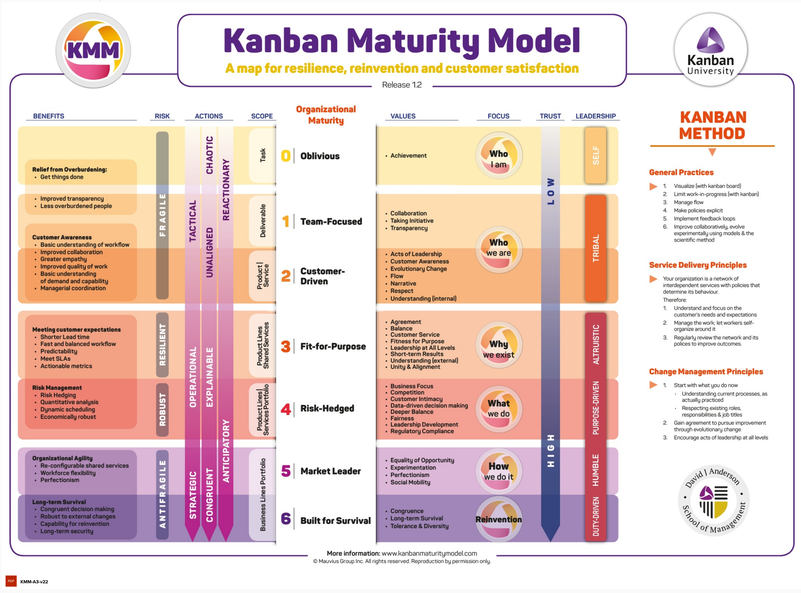

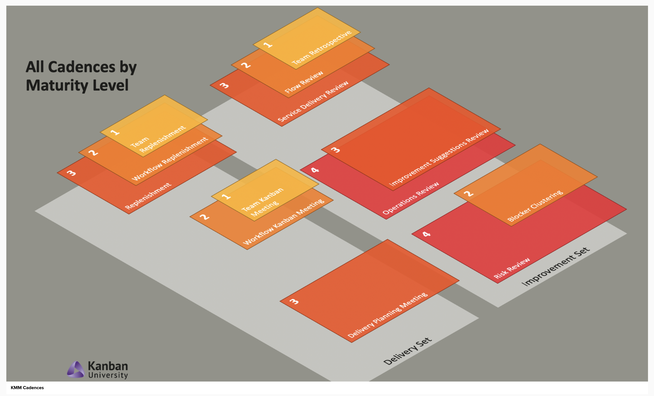

KMM Cadences

5 - Everything & more!
4 - Got everything I needed
3 - Most of what I wanted was there
2 - Some things, but some items were missing
1 - Not fulfilled at all

5: work & organization flow across teams and beyond; organizational-level flow system

4: scaled delivery; cross-team collaboration

3: Potentially how to organize self-managing, self-organizing units

5 minutes

How were your objectives for this class achieved?

- Move your stickies along the scale provided by your trainer.
- Per sticky: To which degree has this objective been fulfilled?
- Important: Please put additional stickies on the original ones with the key reason for this rating.

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5 minutes

Final Learning Log

- Have a look at all the artefacts in the virtual whiteboard and your personal notes.
- What has most surprised you?
- What is still puzzling you?
- What do you take away from all of this, what will you do (differently) next Monday?

Kanban is not that simple and obvious as most of people think

Implement Aging metric and following Aging policy

How to recognize what's most impactful for the organization? Hypothesized among all presented and learnt ways/methods/things

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One interesting learning point

3 minutes

Final exercise: Sharing highlights

- Review your learning log, and pick a few highlights that you are willing to share with the group:
  - What has most surprised you?
  - What is still puzzling you?
  - What do you take away from all of this, what will you do (differently) next Monday?
- Post these on stickies to the virtual whiteboard.

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Tool Links

Swift Kanban from digite

https://www.digite.com/swiftkanban/swiftkanban-free-trial?promoCode=s-mdl-001

Live

Preview not available

Register for SwiftKanban | Kanban University

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Leankanban

businessmap

https://businessmap.io/sign-up?referral_code=889205?

Live

Businessmap

Sign Up for an Account | Businessmap

Businessmap is an enterprise-level platform for complex project, product, and portfolio management. Start your 14-day

Businessmap

nave

https://getnave.com/kanban-dashboards?referral=NAVE-033

Live

Don't make any drastic changes. Improve your team's business agility. Keep your current tools and slowly introduce Kanban through evolutionary changes. Evaluate your progress and assess your improvements with easy-to-read Nave's Kanban analytics suite.

Getnave